



Vol. 64 No. 11
November 2002

"Owned By
Those We
Serve"

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Randolph EMC office will
be closed on the following
days:

November 11 in honor of
Veterans Day

Thursday & Friday
November 28
& 29 for
Thanksgiving



Watts Your Touchstone Energy® Cooperative Working

The monthly newsletter of Randolph Electric Membership Corp.

Will it be **COLD** this winter?

At Randolph EMC, we are asked that question many times each year. When we are asked, "will it be a cold winter," we wonder: what if we said, "NO." Would that change the way our members prepare for the five months of winter? Probably not, but still they ask, "What do you think?" The best advice Randolph EMC can give to our members is to be prepared ahead of time!



November is a wonderful month to get ready for the coming winter. It's not too hot to do those outside things that can really cut your heating expenses this winter. For the coming year, energy experts, not weather experts, are predicting that the cost of heating your home, regardless of what fuel you use, will not be getting cheaper. There are many reasons for large potential increases in fossil fuels. Less production and exploration, higher crude prices, a larger demand and a potential war in the Middle East are just to name a few. These increases also impact Randolph EMC, your electric cooperative. A major amount of the energy that Randolph EMC purchases and distributes to our members is produced from fossil fuels.

With all this in mind, what can you do to make a difference in the cost of heating your home this winter? Wise and prudent approaches can save you, the homeowner, money. Let's start with the obvious. Put on an extra sweater and some warm socks instead of turning up that thermostat. Turning your thermostat down just one-degree could result in a substantial saving, as much as 5% off your bill. That 5% could certainly give you a "warm" feeling! Make sure your crawlspace vents are closed. If your garage is attached to your home, make sure the door is down at all times. The air inside will act as an insulation barrier to the outside cold.

The next area of savings are the less obvious ones. If your water heater is in an unheated area, install an insulation blanket around the exterior. Placing a one-inch thick piece of Styrofoam insulation board under that water heater could pay back \$1.00 per month for as long as you live there. Close that fireplace damper when you don't have a fire going. Heat rises and if it's not closed it is a natural place for heat to escape.

What about the least known areas of savings? Installing storm windows is well known, but did you know that with the new clear plastic coverings you can get the same results at 1/10 the expense? Weather stripping around doors is also very important. But caulking, that's right caulking, around windows, exterior vents, doors and plumbing holes can save major money! While we're looking at areas of savings, let's look at the No. 1 place to cut the costs of heating your home – your heat pump! Are your filters clean? Is the area around the outside compressor clean? Could it be low on freon? Have you had the unit serviced recently?

Looking at all the above areas might not help you answer the question of whether or not it will be a cold winter, but they could answer whether or not you and your family will stay warm this winter!



SWAP SHOP

FOR SALE:

A portable hand held Fischbein sewing machine for bags GC \$375. One 4500 lb. pallet jack GC does not leak \$100, and cleaned deer corn \$3.50 per 50-lb. bag call 336-824-8454.

Donkey's for sale 1 Old Jack, 2 Jenny's and 1 baby call 879-5359.

Upright piano in good condition will deliver if needed \$100 call 336-626-7639.

5ft. thermal pane French door full-view new in crate \$225 call 336-461-3265 or 336-643-9551.

1 story cedar siding 2-3BR home on 1.4 acres view of pond, large deck, some hardwood floors and a large kitchen w/ a Jenn Air range in island. Home built in 1990 large 2 car garage only 20-25 mins. from downtown Greensboro located in Randleman \$146,000 call for appt. 336-605-2995.

Bred heifer 1000 lbs. grain fed for 2 yrs. \$600, also a cattle trail dual axle tilted and sound 10X6 \$1200 call 879-3320 and leave a message.

1988 Searay Seville 22 ft. Cabin Cruiser w/ trailer, 350 1/0 Alpha One Merc Cruiser w/ stainless steel prop. Interior completely redone \$11000 neg. call 336-622-2687.

New Tufline 6' scrape blade for 3 PTH \$550 call 910-576-0221.

1987 Chevrolet Monte Carlo SS white, T-Tops, burgundy interior body in EC needs paint asking \$1900 call 336-672-0002 for more information.

1971 John Deere lawn tractor w/ dump cart model 70 reconditioned all new paint \$1600 call 626-3411 or 625-1970.

1993 Redman mobile home 48X14 2BR \$7000 call 672-1176.

1995 Dodge 4X4 2500 series Cummings Diesel 5 speed GC, PW, PL, A/C, AM/FM & CD 12600 miles SLT package call 336-879-4083 leave message \$12,500 OBO.

Bundy Saxophone GC w/ case \$375, Nintendo 64 w/ games \$150 neg., Sega Genesis w/ games \$50 neg., Sega Game Gear w/ 2 games \$40 neg., Playstation w/ many wrestling & sports games \$250 neg., Hank Aaron autographed baseball \$150, Packard Bell computer EC \$100 neg., Nissan Toughliner Bedliner \$65, wrestling ring w/ 200 wrestlers \$125 for everything or \$1 for each wrestler call 336-498-4531.

Fescue seed, cows, heifers & bulls some bulls for loan, mobile home for rent call 910-948-4346.

Fisher wood stove needs a little paint touch-up weighs a ton, you move \$50 call 879-2662.

Feist DOB 8-16-02 great pets or squirrel dogs black and white \$50 each call 910-464-3140.

Ford tractor 3930 diesel 243 hrs. 45 horse in excellent shape \$14,500 call 336-241-2405.

FOR RENT:

Mobile home lot for rent 1/2 acre \$125 per month call 464-3459.

WANTED:

Gourds of various shapes and sizes call 336-625-8690.

Go cart without motor in good condition call Cary at 910-576-0716 leave message if there is no answer.

RANDOLPH ELECTRIC MEMBERSHIP CORPORATION

P.O. Box 40 • Asheboro, NC 27204-0040

www.ncemcs.com/emc/randolph

Dale F. Lambert, Executive Vice President/ General Manager

PHONE NUMBERS TO CALL FOR ELECTRIC SERVICE

Days:

Robbins Area: 8AM to 5PM. . . . (910) 948-3401

Toll Free. (800) 868-7014

Asheboro Area: 8AM to 5PM. . . (336) 625-5177

Toll Free. (800) 672-8212

For all Power Failures including

Nights, Holidays, & Weekends:

Call. (877) REMC-OFF

. (1-877-736-2633)

Automated Billing Inquiries System:

Call. (336) 625-2458

or toll free. (877) 534-2319

Jay Albright, District Manager

Fred Cole, Controller

Ron Gunnell, Manager of Engineering

Darrell Hunter, Mgr. of Energy Services

Sonya Husband, Manager of Office Services

Jimmy Lanier, Manager of Operations

Mac McCarty, Manager of Information Technology

Bob Phillips, Mgr. of Administrative Services

Dave Rowe, Mgr. of Member & Public Relations

Fred Smith, Key Accounts Manager

Doyle Stout, Mgr. of Safety & Transportation

BOARD OF DIRECTORS

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OFFICE HOURS

8:00 AM - 5:00 PM Mon. - Fri.

AN EQUAL OPPORTUNITY EMPLOYER
M/F/V/H



CRIME STOPPERS MAKES A DIFFERENCE

Every day, our newspapers are full of crimes. Every member across our five-county service area is affected by crime. For many it might just be the effects of crime, such as higher prices to purchase items or rising insurance premiums to cover losses. For others, it might be the hurt of someone stealing from or breaking into their homes. However crime strikes, CRIME STOPPERS can make a difference.

The CRIME STOPPERS program has become a very valuable tool in helping solve crimes in our area. Started in Albuquerque, New Mexico, in 1976, this is a program where people can call anonymously and give information to police that can lead to an arrest and/or conviction. A Board of Directors decides a reward for the information, usually dependent upon the severity of the crime, and the reward is given to the informant for his or her information. The person calling in the information is protected. All information and the informant are kept very confidential. Interestingly, in looking over the crimes solved as a direct result of a tip, many people providing the case-breaking information never claim their reward.

Corporal Scott Harris of the Randolph County Sheriffs Office, who heads up the Randolph County CRIME STOPPERS division, stated, "many people are community-sensitive people that just want to do what is right."

During 2000 - 2001, the CRIME STOPPERS program in Randolph County alone led to 67 arrests – with more than \$360,800 in seized drugs. Almost \$27,000 in cash was seized and more than \$200,000 in stolen property was recovered. Just during the first part of 2002, 30 cases have already been solved as a result of a CRIME STOPPERS tip. **One tip** led to the issuing of 33 warrants alone! Another led to solving a bank robbery. The tips and information have proven to be solid evidence – the CRIME STOPPERS program has a conviction rate of over 90%.

Today, CRIME STOPPERS is making a huge difference in our schools by using a resource office as the central contact person.

Making a difference, CRIME STOPPERS is a program that has helped communities across North Carolina and America to be safer for our families. How can you help? CRIME STOPPERS is not funded by your tax dollars. Donations must come in from individuals, corporations and social and civic clubs to survive. All donations are tax deductible. You can be a part of a great organization that DOES make a difference in our communities!



CRIME STOPPERS NUMBERS

Randolph County	800-672-2530
Morre County	910-295-8878
Montgomery County	910-572-1313
Chatham County	919-542-2881
Alamance County	336-229-7100



A WORD ABOUT Randolph Electric

Dear Members,

Time and time management is very important to us all. It seems that we do not have enough hours in a day. I have always heard it said, "The older I get, the quicker time flies by." I have found this to be very true. Randolph EMC wants to make your life as simple and convenient as possible. Randolph EMC has several programs in place for the convenience of members that allows you to manage your time better.

With **Bank Draft**, there is no need to worry about mailing the check in time or having to make a special trip to pay your electric bill before the due date. Each month, members who are using bank draft receive their electric bill just like normal. Based on your billing cycle, the bill amount will be automatically drafted from the bank account you designate.

Budget Billing is another program that offers our members the convenience and peace of mind of equalized payments. It takes the worry about fluctuating bills (due to higher usage during the heating and cooling periods) and spreads them out equally for the year. It makes your budgeting much easier.

There is one program that Randolph EMC has in place that I would like to emphasize this month that offers additional convenience for our members. The program is our Automated Account Inquiry System. Each month, we receive numerous calls from members requesting the status of their account. Some calls are due to misplaced bills, to confirm a due date or to inquire if the payment has been received and posted to the account. Through the Automated Account Inquiry System, a member can obtain the most current status of their account at any time, day or night.

The **Automated Account Inquiry System** phone numbers are 336-625-2458, or if it is a long distance call, the number is 1-877-534-2319. It is simple and has easy instructions to follow. All you will need is the account number on your bill and a touch tone phone. When one of the numbers is called, you will hear the following:

Thank you for calling Randolph EMC's Account Inquiry System. To find out the status of your account, enter your account number now. End the number with the pound (#) key. At this point, enter your account number that appears on your bill and press the pound (#) key on your phone.

The system will ask you to verify your account number. *You have entered* (your account number). Next, the system will provide you with the most up-to-date information on your account. Depending on the specifics of your account, this could include a combination of the current balance, the

current amount due, the past due amount, the due date, the cutoff date and the last payment that was received. It is that simple.

The Automated Billing Inquiry System will allow you to access your account anytime, day or night, or even on week-ends and receive information on the amount owed or if a payment was received. Our desire is to be responsive to your needs and provide the products and services that enhance and simplify your life. Please write down these numbers or refer to your phone book and take advantage of this convenient service

It's Your Right - Take Advantage of It

I wanted to remind and encourage you to take advantage of the basic right we have as Americans - **VOTE**. The upcoming election is a time when we select citizens from among us who will be our representatives in government. I want to encourage you, if you are not already, to be part of the election process.

It was encouraging to see that, in the primaries, the voter turnout was higher than expected in most areas. When we fail to vote, we miss out on the special opportunity to shape our local communities, our state and our nation's future. We are giving up part of our freedom when we neglect the privilege we have as Americans, to participate in the electoral process. Whether you vote or not, a choice is made. We should be reminded that the privilege we have to vote came with a price. Through the years, many brave men and women have served, suffered and some have even given their lives, to preserve the freedom and liberty that sometimes, we as a nation, take for granted. September 11, 2001 was a reminder of how quickly that freedom can be attacked.

Don't leave democracy to someone else. Be a voice in this upcoming election. **Your vote does count!**

Cooperatively Yours,

Dale F Lambert
Executive Vice President and
General Manager

