

SEPTEMBER 2025

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**Trained to Save,
Dedicated to Serve
Our Members**

A newsletter for the member-owners of



Randolph Electric
Membership Corporation



Randolph Electric Membership Corporation provides safe and reliable power with exceptional value to more than 34,000 member accounts in Randolph, Moore, Montgomery, Chatham and Alamance counties.

This institution is an equal opportunity provider and employer.

Electric Service

Asheboro (336) 625-5177
..... (800) 672-8212

Robbins: (910) 948-3401
..... (800) 868-7014

Report Outage (877) REMC-OFF
..... (877) 736-2633

Account Info
& Bill Payments: (877) 534-2319

Business Hours: 8 am – 5 pm, M-F

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Visit Randolph EMC Online

RandolphEMC.com

In September, we give thanks for the hands and hearts that keep our communities strong.

In this issue of *Watts Working*, learn how levelized billing can bring consistency to your monthly energy costs and meet the recipients of this year's Sharing Success Community Grants.



A Word About Randolph Electric

From CEO Dennis Mabe

The Power of Preparation:

Storms or sunny skies, we must always be ready

Dear Members,

As summer brings bright skies, beach trips, and long, warm evenings, it also unfortunately signals the arrival of Atlantic hurricane season, which runs from June 1 to November 30. At your Randolph EMC, we tend to keep an even closer eye on the radar during this time.

We believe that true preparedness begins long before a storm even forms—well before it threatens our area. We take that readiness very seriously. We follow a detailed storm plan that outlines everyone's role, from early planning to final recovery. These roles, separate from our daily work, allow us to respond quickly and effectively whenever severe weather enters the picture.

Our preparation and planning begin months ahead of time, before a storm is ever named. When it's time to activate our storm plan, everyone already knows what to do and what comes next. We've also learned a lot from past storms, and we use that experience to strengthen our readiness each year.

Cooperation is at the heart of what we do. That's why we proudly support other electric cooperatives when they need help. Hurricane Helene recently provided a prime example. Helene spared our area, but we still sent our crews to assist others. If a storm ever does impact us, we know that those same cooperatives won't hesitate to return the favor.

As we've seen too often, when a major hurricane hits, it can do some widespread, lasting damage. Power restoration is, of course, a high priority, but safety is at the top. We ask for your patience as our

crews work through a carefully planned and safe process to restore service as quickly as possible in every situation.

Just as your REMC crews are ready, it's equally important for your household to be prepared as well. We ask that you create a plan of your own and always be ready to activate it, whether it be storm seasons or sunny skies. Never be caught unprepared.

Looking ahead, whatever this season may bring, know that your Randolph EMC is ready. And with careful planning and a spirit of cooperation, we can all face this hurricane season with confidence. Your safety is imperative to us, and we're honored to serve and support you through every storm.

Cooperatively yours,

Dennis Mabe,
CEO



REMC's Support Brings New Fire Truck to the Community

Through a REDLG loan, REMC helps Farmer Fire Department enhance emergency response and community safety.

On July 21, officials from Randolph EMC along with state and local fire representatives held an honorary check ceremony at Farmer Fire Department.

Randolph Electric has provided a zero-interest loan in the amount of \$360,000 to Farmer Fire Department to help fund the purchase of a new pumper fire engine. This loan was made possible by a grant awarded to Randolph EMC by the United States Department of Agriculture (USDA) through the Rural Economic Development Loan and Grant (REDLG) program. The grant is combined with a 20% match from REMC and loaned to the ultimate recipient at zero percent interest. As funds are repaid, REMC receives the payments into its Economic Development Revolving Loan Fund for relending on future projects.

"We truly appreciate the support from Randolph EMC," said Tracy Boyles, Fire Chief of Farmer Fire Department. "This funding will help us put a new fire engine into service, which means a great deal to our department and the community we serve."

This project represents one of the many ways that Randolph EMC benefits its five-county service territory. In addition to educational grants for



teachers, scholarships for students and grants to local charities, Randolph EMC also actively supports community development efforts through the REDLG program.

"There's no way to fully express our gratitude for the courage, strength, and commitment our firefighters demonstrate each day," said Dennis Mabe, CEO of Randolph Electric. "But we're proud to support them by helping provide the equipment they need to protect lives. We look forward to the positive difference this new fire engine will make in the community."



Taming the Power Bill: Levelized Billing at REMC

Levelized billing brings steady power bills all year long.

Let's be honest—there are few things more frustrating than opening your power bill and getting hit with a number way higher than you expected. Whether it's the dog days of summer or the depths of winter, our heating and cooling needs can send electric bills soaring. But what if you didn't have to deal with those sharp spikes anymore? That's exactly the kind of peace of mind Randolph Electric's Levelized Billing program offers.

Say Goodbye to the Rollercoaster

Levelized Billing takes your electricity usage over the past 12 months and averages it to create a more consistent monthly payment. While your bill won't be exactly the same every month, it will be much more predictable. This helps smooth out the wild swings that often occur when you increase heating in January or cooling in August. Those get averaged into a more manageable payment, giving your stress level a rest.

A Real Member's Story

Let's take a look at a real Randolph Electric member's experience. Below is a snapshot of this member's actual bills versus their levelized billing amounts over the past year:

Month	Actual Bill	Levelized Bill
February	\$397.03	\$290.51
January	\$276.07	\$275.03
December	\$212.59	\$276.07
November	\$221.89	\$281.59
October	\$251.31	\$285.59
September	\$330.71	\$287.31
August	\$376.83	\$282.71
July	\$357.88	\$270.83
June	\$262.79	\$255.88
May	\$214.40	\$249.79
April	\$184.13	\$252.40
March	\$231.23	\$258.13

As you can see, this member's actual bills bounced between \$184 and nearly \$400, depending on the season. That's a big range! But their levelized bills? Much more manageable—hovering consistently around the \$250–\$290 mark. That stability makes it so much easier to plan and budget, especially during high-use months when unexpected bills can throw off your finances.

A Game-Changer for Fixed Incomes

For folks living on a fixed income—like retirees or those with limited monthly resources—knowing what your power bill will probably be each month is a game changer. No more scrambling to cover a surprise \$397 bill just because the temperatures dipped below freezing in February. With Levelized Billing, you can build your monthly budget with confidence.

Sign Up Today

Life throws enough curveballs already. Your power bill shouldn't be one of them. Randolph Electric's Levelized Billing program is a simple, smart way to bring predictability to your household expenses. You'll still pay for the energy you use, but you'll avoid the shock of sudden spikes and gain peace of mind along the way.

Ready to enjoy smoother, steadier billing? Take action today! Sign up for Levelized Billing by scanning this QR code or by filling out the form on our website.



Got questions? Give us a call. We are happy to help you enroll. At Randolph EMC, we believe your power bill should work with your budget, not against it.



Students at Page Street Elementary tap into their musical talents, thanks to a Bright Ideas grant that put Ukeleles in their hands and rhythm in their hearts.



Students at Uwharrie Charter Academy explore science through hands-on experiments.

Don't Miss Out: Submit Your Bright Ideas Grant Application by Sept. 15

Randolph EMC takes pride in helping remarkable teachers bring their interactive lesson plans to life. The deadline is approaching to apply for a Bright Ideas education grant of up to \$2,000. These grants may be used to fund innovative classroom projects that boost creative learning and student success, whether it be a hands-on science experiment, creative arts initiative or unique technology plan.

North Carolina's Electric Cooperatives have helped fund creative student learning through Bright Ideas for 31 years. In that time, Randolph EMC has awarded over \$300,000 to teachers in our five-county service area. Approximately 600 of these grants are awarded each year across our state.

Support for our teachers and youth education is a part of the cooperative's continued commitment to building a brighter future!

Visit RandolphEMC.com to learn more and apply by Sept. 15!



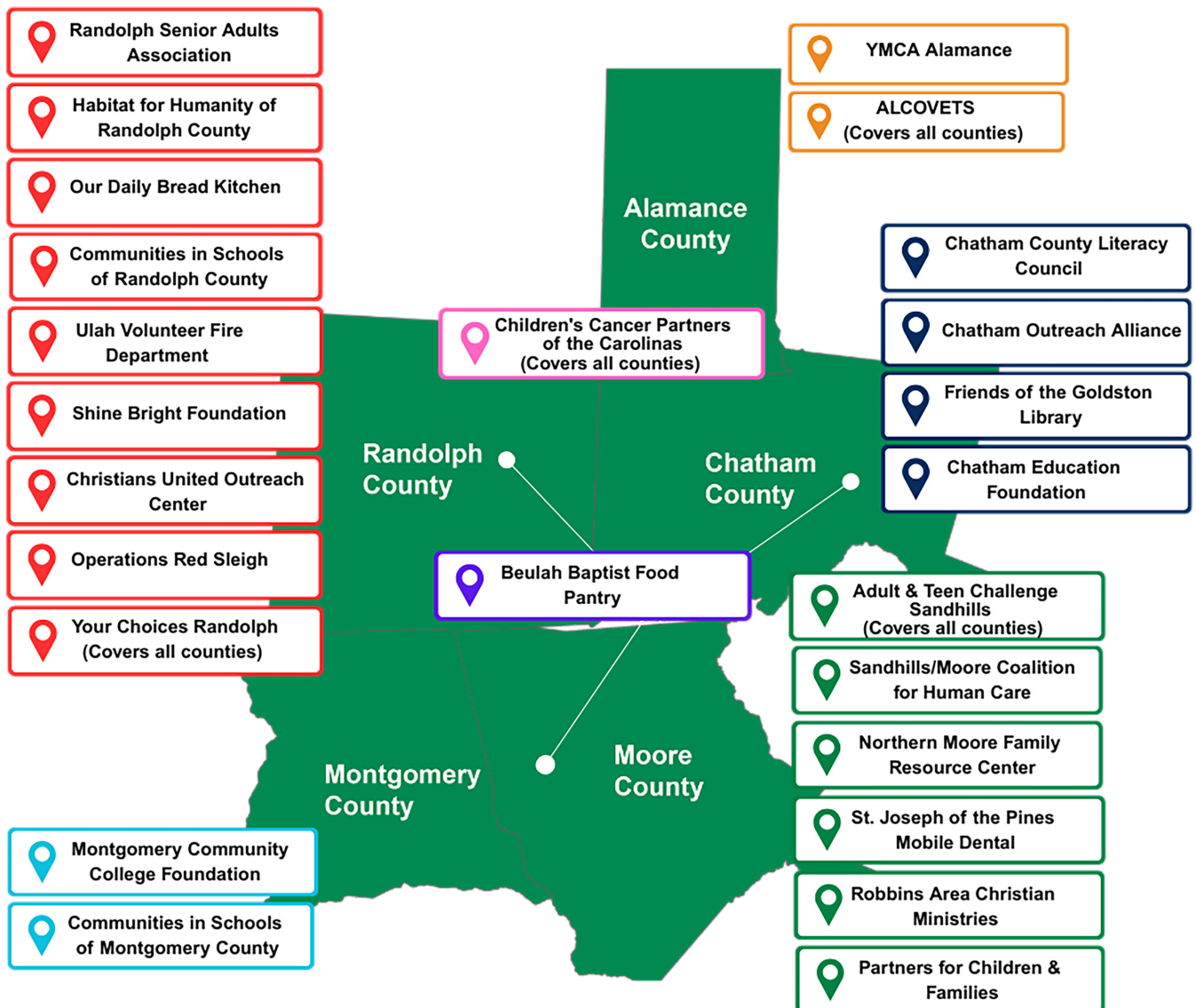
 **Bright Ideas**
EDUCATION GRANTS

Randolph EMC's PHP Board Awards 2025 Sharing Success Community Grant Winners

Our 25 winners making an impact throughout our region

In August, Randolph EMC's People Helping People (PHP) Board of Directors awarded \$20,000 in community grants to 25 local nonprofits. Funded in partnership with CoBank's Sharing Success program, these grants support the health and well-being of individuals, educational advancement and financial support for income challenged families across our five-county service area.

Since 2015, the Sharing Success Program has provided \$166,700 in funding to local organizations who are working to improve the quality of life of our members.



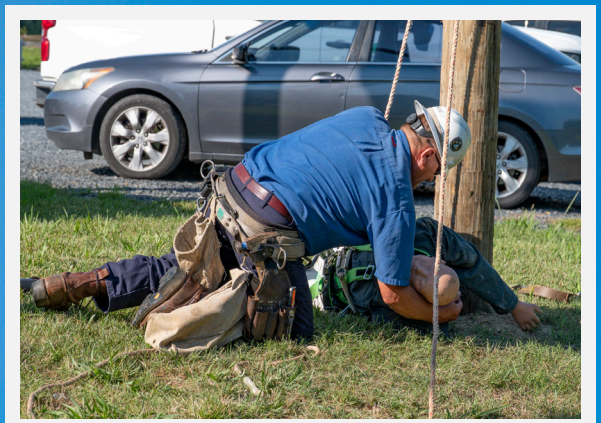
Training That Saves Lives: Inside REMC's Pole-Top Rescue Drills

Life-saving training keeps REMC crews ready for the unexpected.

On the grounds of our Asheboro office, we caught some of our seasoned vets showing off their vital skills during pole-top rescue training drills.

REMC crews are trained to not only respond quickly to the needs of our members, but also each other. In the event that a line worker becomes incapacitated while working high atop a utility pole, their teammates must act quickly to perform a specialized rescue. A life may depend entirely on their speed and efficiency in executing the maneuver. This rigorous training ensures that our crews can safely and effectively handle emergencies.

It's one more way REMC is committed to safety, reliability and serving our members.



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